

Title	Project Type
■ STRATEGIC GOALS	
● Aligning IT & Business Goals	Systems Development & Support
● Optimizing Infrastructure in light of Strategic Business Goals and Organization's	Infrastructure Development
● Develop Dashboards to Support Business Processes	New Product Installation/Support
■ CORPORATE-WIDE INITIATIVES	
● Develop a Business Driven, Customer-Responsive IT process	Systems Development & Support
● Voice and Data Convergence	New Product Installation/Support
● Fortify Network Security while Integrating the Enterprise	Infrastructure Development
● Integrated Project & Task Management	New Product Installation/Support
● Enterprise Desktop Mgmt	PC Hardware Service & Maintenance
■ ADHOC PROJECTS	
● Upgrade existing Windows 2003 Server to Quad 2005 box	Infrastructure Development
● Update 3 existing desktops and provide 5 new destops	PC Hardware Service & Maintenance
● Expand WAN Connectivity	Infrastructure Development
● Staffing and Recruitment Software Support	New Product Installation/Support
● KBM Phone Switch Reconfig	Infrastructure Development
● Identity Security Infrastructure	Infrastructure Development
● ManagePro Deployment	Legacy Software Service & Updates
● iSeries Migration	Infrastructure Development
● HRIS Implementation	Systems Development & Support
● Enterprise Role Based Access	Systems Development & Support
● Active Directory DNS/DHCP	Systems Development & Support
● My Toolbox	New Product Installation/Support
● Assist in developing Efficacy Tracking Scorecard	Systems Development & Support
■ INFRASTRUCTURE MAINTENANCE & MANAGEMENT	
■ Servers	
● Server by name and IP address	
■ Installed Software	
■ Issues	
■ Backup Process & Hx	
■ OS, Patch History, Error Tracking	
■ Redundancy, UPS & Disaster Recovery Plan/Steps	
■ Routers	
■ Firewalls	
■ Hubs & Switches	
■ Server Rooms	